<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker/Details</th>
<th>Sponsor</th>
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<tbody>
<tr>
<td>7:00 - 9:00 p.m.</td>
<td>Welcome Reception</td>
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<td>Fidelity</td>
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<td>7:45 - 8:45 a.m.</td>
<td>Registration</td>
<td></td>
<td>Franklin Templeton</td>
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<tr>
<td>8:00 - 8:45 a.m.</td>
<td>Breakfast</td>
<td></td>
<td>Sun Life Financial</td>
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<td>8:45 - 9:00 a.m.</td>
<td>Opening Remarks</td>
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| 9:00 - 10:00 a.m. | Emotional Intelligence - The Leadership Way | Scott Wright, PhD  
Senior Vice-President, Food Safety, Human Resources, and Innovation  
Star Group of Companies | Sun Life Financial          |
<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
<th>Presenter(s)</th>
<th>Sponsor(s)</th>
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</table>
| 10:30 - 11:30 a.m. | **PENSION BREAKOUT ONE:** Lost Plan Members and Other Special Cases | Murray Campbell  
Partner, Lawson Lundell LLP |  
**BENEFITS BREAKOUT ONE:** Out of Country Travel Insurance - What You Need to Know | Jamie Stangel  
Regional Sales Leader and National Accounts Manager, GMS |
|               | **Sponsored by:** Lawson Lundell LLP |  
**FRANKLIN TEMPLETON INSTITUTIONAL** |  
**AON** |  
**iA Financial Group** |
| 11:45 a.m. - 12:15 p.m. | Luncheon |  
Sponsored by Franklin Templeton Institutional |  
12:15 p.m. - 12:30 p.m. | CPBI Saskatchewan Annual General Meeting |
| 12:30 - 1:30 p.m. | Special Guest Speaker: The Power of Hope Vision Action  
*Frank O’Dea*  
Innovative Entrepreneur and Humanitarian |  
**Sponsored by:** Franklin Templeton Institutional |  
**Event Sponsor:** Blue Cross |
| 1:45 - 2:45 p.m. | **PENSION BREAKOUT TWO:** Hot Topics in Retirement  
*David Larsen*  
Partner, Aon Hewitt |  
**BENEFITS BREAKOUT TWO:** Future Vision of Group Benefit Programs  
*Ryan Duesing*  
Principal, Mercer |  
**Sponsored by:** |
| 2:45 - 3:15 p.m. | Refreshment Break |  
**Sponsored by:** |
| 3:15 - 4:15 p.m. | Customer-Centricity is the Path to Greatness  
*William H. Murphy, PhD*  
Associate Professor of Management & Marketing  
Edwards School of Business  
University of Saskatchewan |  
**Sponsored by:** |
| 4:15 p.m. | Closing Remarks |  
**Event Sponsor:** |
| 6:00 p.m. | Cocktails |  
6:30 p.m. | Dinner |  
8:00 p.m. | Special Guest Speaker: Putting Humour to Work for Less Stress and More Success!  
*Michael Kerr*  
“The Workplace Energizer” |  
**Event Sponsor:** |
| 10:30 - 11:30 a.m. | **PENSION BREAKOUT ONE:** Lost Plan Members and Other Special Cases | Murray Campbell  
Partner, Lawson Lundell LLP |  
**BENEFITS BREAKOUT ONE:** Out of Country Travel Insurance - What You Need to Know | Jamie Stangel  
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**Sponsored by:** Lawson Lundell LLP  
**FRANKLIN TEMPLETON INSTITUTIONAL**  
**AON**  
**iA Financial Group** |  
**Event Sponsor:** Blue Cross |
# Conference Agenda

**Thursday, April 27, 2017**

<table>
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<tr>
<th>Time</th>
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<tr>
<td><strong>8:15 - 8:45 a.m.</strong></td>
<td>Breakfast</td>
<td>GMSS</td>
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<td><strong>8:45 - 8:55 a.m.</strong></td>
<td>Opening Remarks</td>
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<tr>
<td><strong>9:00 - 10:00 a.m.</strong></td>
<td><strong>PENSION BREAKOUT THREE:</strong> Responsible Investing at Ontario Teachers’&lt;br&gt;Deborah Ng, Director, Strategy &amp; Risk&lt;br&gt;Head of Responsible Investing Ontario Teachers’ Pension Plan</td>
<td>Desjardins</td>
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<td><strong>9:00 - 10:00 a.m.</strong></td>
<td><strong>BENEFITS BREAKOUT THREE:</strong> Disability Management Panel A:&lt;br&gt;Case Study of a Mental Health Claim&lt;br&gt;Moderator: Dan Bolan, Account Executive&lt;br&gt;Great-West Life&lt;br&gt;Panelists: Lucian Schulte, Vice President&lt;br&gt;Aon Hewitt&lt;br&gt;Sil Cabral, Director, Group Life &amp; Disability Claims, Equitable Life of Canada&lt;br&gt;Dana Harbus, Occupational Health Consultant, Z-tech Solutions Inc.</td>
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<td><strong>10:00 - 10:30 a.m.</strong></td>
<td>Refreshment Break</td>
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<td><strong>10:30 - 11:30 a.m.</strong></td>
<td><strong>PENSION BREAKOUT FOUR:</strong> The Next Frontier in Financial Wellness: Meeting the Evolving Needs of Plan Participants&lt;br&gt;Deanna Napen, Partner&lt;br&gt;Mercer Human Resource Consulting&lt;br&gt;Jillian Kennedy, Senior Consultant&lt;br&gt;Mercer Investments</td>
<td>MORNEAUSHEPELL</td>
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<td><strong>10:30 - 11:30 a.m.</strong></td>
<td><strong>BENEFITS BREAKOUT FOUR:</strong> Disability Management Panel B:&lt;br&gt;Case Study of a Complex Disability Claim and the Use of Marijuana&lt;br&gt;Moderator: Troy Shanks, Partner&lt;br&gt;Blackstone Insurance and Benefits&lt;br&gt;Panelists: As for Panel A (above), and including:&lt;br&gt;Rob Albo, Group Marketing Manager&lt;br&gt;Equitable Life of Canada</td>
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<td><strong>11:45 a.m. - 1:15 p.m.</strong></td>
<td>Luncheon with Special Guest Speaker:&lt;br&gt;<strong>Millennials and the Future of Work</strong>&lt;br&gt;Lauren Friese, Expert on the Future Workplace &amp; Founder of TalentEgg.ca</td>
<td>GMSS</td>
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Thursday, April 27, 2017
(Continued)

1:30 - 2:30 p.m.

**PENSION BREAKOUT FIVE:**
*Best Practice Examples of Communication with Pension Fund Participants*

- Neil Murphy
  - Director, Member Communications
  - Ontario Teachers’ Pension Plan

**BENEFITS BREAKOUT FIVE:**
*The Future of Managing High-Cost Drug Claims*

- Mike Sullivan
  - President
  - Cubic Health

Sponsored by:

[Image]

2:30 - 2:45 p.m.   Refreshment Break

Sponsored by:

[Image]

2:45 - 3:45 p.m.   **Ignite the Leader Within**

- Rachelle Brockman
  - Principal, Eureka Experience

Sponsored by:

[Image]

3:45 p.m.      Closing Remarks